President's Corner: Help Sessions
By Eric Moore
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At the group meeting for March 11, we added a new feature to our agenda. We held an open session—a "mini-SIG"—where I and some of our experts offered one-on-one assistance with technical problems and questions. Although a few did take advantage by coming to speak with us, we realize the implementation was not ideal. Many apparently did not require help, and probably a few did not get an opportunity to speak with us at all. Another problem is that the tables were not spaced widely apart to reduce distractions and provide more space for attendees.

We will make changes at the April 8th meeting. We are moving the forty-minute session to the end of the meeting, so anyone who does not need help may leave early without missing any presentations. We will also separate the tables with one expert at each. This should allow for attendees to ask their questions without being distracted by the conversations at the other tables. We will also double up the tables to provide more space for taking notes and troubleshooting devices.

We will continue making refinements as needed, so as to help as many as we can. We appreciate your feedback. We are also appreciative of any volunteers who would like to help out. Whether it is in Window 10, Linux, Mac OS, digital photography, mobile devices, etc., we encourage you to volunteer your time to help fellow CUGGers and guests find the answers they need, even if it is no more than showing them how to find answers in the user's manual or online. The more we help each other, the more everyone including the "experts" learn how to get the most out of computer technology.

So, everyone please bring your questions and any devices (including cables) that you need help with at the April meeting. We are eager to help you.